### What will happen when I ask for help?

- You will get a letter, a phone call or an email saying we have heard from you.
- Our team will talk to you in the best way for you.
- We will tell you how soon you will get an advocate
- Our advocates will help you with your problem and will say goodbye when their work is finished.
- If you get another problem you can come back to us at any time.



### How do I get help?



Phone 01392 822 377



Email devonadvocacy@livingoptions.org

### For more information:

Visit our website: www.devonadvocacy.org.uk



Devon Advocacy Consortium is an independent advocacy service made up of 6 advocacy organisations led by Living Options Devon (registered charity no: 1102489).





Helping you to get information and to say what you want



The Devon Advocacy
Consortium works with
people over the age of 16
across Devon.

We work with people with learning disabilities to speak out and say what they want and get what they need.



## What can we help you with?



Complain when something goes wrong.



Make sure your voice is heard.



Get the care and support you want.



Ask for changes to the care you get.



Be on your side and help you understand what is happening.

# What can we do to help you?



Write letters to people for you.



Speak to people on the phone for you.



Go to meetings with you to help you say what you want to say.

#### We can't...



Make choices for you.



Do things without your permission.